

**Sandwell Partnership**  
**Tackling Debt in Sandwell**  
**Action Plan**

**In 6 months (by 31<sup>st</sup> December 2008 ) we will have:**

- Run a roadshow aimed at raising awareness of debt, financial literacy, where to go for advice etc - Oct 2008 (Chris Benson)
- Set up a website dedicated to debt and financial literacy in Sandwell [www.tacklingdebtinsandwell.co.uk](http://www.tacklingdebtinsandwell.co.uk) - to include information for the public, information for frontline staff and advisors (Heather Chinner/Liz Mabley)
- Explored the use of the website to enable the Task group to share information securely (Heather Chinner/Liz Mabley)
- Produced credit card style information with useful numbers (Heather Chinner/Liz Mabley)
- Carried out an audit of information givers and advisers in Sandwell so that a more consistent approach can be taken (Heather Chinner/Liz Mabley)
- Developed consistent referral procedures for information and advice givers (Debbie Horton)
- Contributed to the review of the corporate debt recovery policy (Ian Hubball)
- Arranged for a rolling programme of Financial Services Authority sessions “Are you making the most of your money?” for SMBC staff (Heather Chinner/Liz Mabley)
- Distributed Welfare Rights Unit leaflets to partners including: Surestarts, credit union, carers organisations etc (Neil Cox)
- Produced guidelines for commissioners on performance targets for debt and welfare rights advice (Yvonne Davies)
- Followed up on the pledges from the Partnership debt conference in January 2008 (All)

**By 1<sup>st</sup> April 2009 we will have:**

- Produced a DVD to promote financial literacy (Liz Mabley/ Liz Tilley)
- Event for young people on Achieving Economic Well Being at College week commencing 2nd March 2008, in partnership with Sandwell College (Steve Powell/Maureen WinnOakley)
- Piloted save£xmas in 2 community centres (Heather Chinner/Liz Mabley)
- Populated [www.tacklingdebtinsandwell.co.uk](http://www.tacklingdebtinsandwell.co.uk) (Heather Chinner/ Liz Mabley)
- Developed consistent training for information and advice givers (Debbie Horton)

**The name in brackets denotes who will be leading on each piece of work. Most actions will require input by a range of partners.**